

# How to fix Backlight Issues on Cosmos 110" ?

## Step 1: Power Supply Voltage Test

- Please send us a few photos of the power supply packs (2 pieces), showing how it is installed.
- It is important that the Cosmos receives a steady 24V input. The first step is to measure the voltage at the plugs that connect to the back of the Cosmos. This will also help verify whether the cables are functioning properly.



## Step 2: Power board Status Check

- Next, check the power board located at the back of the Cosmos. There are two compartments that can be opened. Once opened, you will see a board with green indicator lights. Both green lights must be ON.

